



The loyalty and loyalty of our guests is extremely important to us and we want to reward that. Together with our colleagues, we do our best to make our guests feel at home in our Resort.

Our loyalty programme is specifically designed for returning guests who book directly through our website booking system. The aim of the programme is to reward our guests for their loyalty and provide them with discounts and extra services based on the number of room nights spent.

Our loyalty programme is based on a user-friendly online platform that is easily accessible by phone and computer. Through the online interface, regulars can track their activities, including bookings, offer requests, credits and point usage. Based on the parameters set, the programme automatically activates the discounts associated with the frequent customer level. The discounts applies to certain package offers. At Hole in One – Gold level, the maximum discount is limited to 20%.

If you want to increase the number of nights, you need to book each room separately, because only the number of rooms changes during the booking process, not the number of nights.

HOW TO BECOME A REGULAR GUEST?

You need to register for the Zala Springs Experience's loyalty programme by providing your personal details. The number of nights spent at the resort is recorded by the hotel reservation system – for bookings made via www.zalasprings.hu after registration.

To qualify for discounts and terms and conditions, it is important for regular guests to start their request for a quote or reservation by logging in to their account.

WHAT TO DO IF MORE THAN ONE FAMILY MEMBER IS A REGULAR GUEST?

It is recommended that the family member who usually handles reservations should register. Other family members can be added by logging into their account. When booking, only the person who is logged into the account will be entitled to the benefits. Discounts from different accounts cannot be combined.

It is important to note that only natural persons can be regular customers.

WHY IS THIS VALUABLE FOR OUR GUESTS?

Our guests can get extra discounts from the first booking after registration, just by logging into their online profile.

In your online personal profile, you can easily track your requests, bookings, loyalty levels and conditions for upgrading to our Resort. Only for our regulars are special promotions and discount offers available.

Please be informed that the resort reserves the right to unilaterally change any details of our loyalty program at any time. Guests will be promptly notified of any changes.

**If you are a regular guest please log in to your personal profile!
If you are not a member yet, join us quickly and easily with just a few clicks!**

For further questions, please contact us
at info@zalasprings.hu or call +36 83 900 950.